

1-1 Tablet Scheme

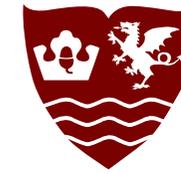
What about outstanding payments?

As your contract agreement is ending, any outstanding balance towards the purchase of your netbook must be paid in full. If you would prefer to pay the balance in monthly installments then please contact the Netbook Officer, Mrs Alex Prys-Jones, to discuss setting up a direct debit.

If you have any other questions or concerns please contact:

Mrs Alex Prys-Jones
for payment information
01745 852312

Mr Colin Stevens Senior ICT Technician
for information on support
01745 852312



**Ysgol Uwchradd
Prestatyn
High School**

1-1 Tablet Scheme

Wave 5 Device Service Contract End



If you joined the 1-1 scheme on or after September 2015 your service contract agreement for support will be coming to an end in September.



What does this mean?

This means that ownership of the device has been transferred to you and it is your responsibility, not the school's, to maintain your tablet.

What about damages and repairs?

Although your service contract has ended, we will still aim to offer limited repairs at PHS, where possible, to help with the upkeep of your tablet until you leave school. Other than re-images, these repairs will be chargeable.

Free of charge

Re-image a device where there is an issue with the following:

- Virus; or
- Connection to the network

Chargeable

Replace the screen

Quote available on request.

Replace the keyboard -

Quote available on request.

* Tablet repairs are dependent on the availability of stock. Repair times are subject to stock availability. Prices may vary but a quote will be given before repair is carried out.

What about damages and repairs that are not listed?

As your service contract has ended all damages/repairs are your responsibility and not the school's. PHS is unable to help you with any other damages and repairs that are not covered by the above.

What will happen to the school licensed software on the device?

The software will remain on the device until the pupil leaves the school. If a student is leaving the school they must take their tablet to the netbook room for a leavers' image in order for it to be used solely for personal use.